

CUYAHOGA COUNTY STREET CARD



Northeast Ohio Coalition for the Homeless
3631 Perkins Ave. #3A-3, Cleveland, Ohio 44114
216.432.0540 | neoch.org

THIS CARD IS FREE

This Street Card is a resource guide for the people on the street or who do not have housing. It is updated and published by the Northeast Ohio Coalition for the Homeless (NEOCH).

All of the following programs help homeless people directly.

For copies of the Street Card, please call (216) 432-0540.
Please visit neoch.org/street-card for an online version of the Street Card.

GUIDE TO USING THE STREET CARD

#'s on left correspond to Bus Route Assistance on Page 13

Y= facility is fully accessible to physically disabled

H= facility has an individual able to speak Spanish (Se Habla Español)

UPDATED SPRING 2025



RE-ENTRY PROGRAMS & SERVICES

Re-Entry Programs & Services	Address	Phone	Y/H
Y-Haven Open Door Program - Prison Re-Entry, Housing, and Treatment	6001 Woodland Ave	216-431-2018 press 1 and leave message	
North Star Neighborhood Re-Entry Resource Center	1834 E 55th St	216-881-5440	Y
Towards Employment	3301 St Clair Ave	216-696-5750	Y/H (by appt)
Relink.org - free, online addiction recovery, human trafficking, and re-entry resource tool	needs.relink.org	216-762-0591	
True Freedom Ministries	2005 Cypress Ave	216-202-3636 ext. 709	



UTILITIES

Utility Assistance	Address	Phone	Hours	Y/H
Energy Conservation Programs (CHN Housing Partners)	2999 Payne Ave Suite 134	216-350-8008 or 216-600-8108 Phone calls only	By appointment only, no walk-ins	
Ohio Department of Development Energy Assistance	Call or apply online at development.ohio.gov/ individual	800-282-0880		H



IMPORTANT NUMBERS

Important Phone Numbers/Hotlines	Phone	Y/H
Police, Fire, EMS/Ambulance	911	H
Rape Crisis Center Hotline - local	216-619-6192	H
Poison Information Center	1-800-222-1222	H
AIDS Task Force - local	216-621-0766	Y/H
Alcohol, Drug Addiction, & Mental Health Services Board	216-241-3400	Y/H
Bellefaire Youth Homeless	216-570-8010	Y
Cleveland Food Bank/ODJFS Benefits/Food Assistance	216-738-2067	H
Cleveland Metropolitan School (Project ACT - support for homeless children and youth)	216-838-0210	Y
LGBT Community Center of Greater Cleveland	216-651-5428	Y/H
LGBT National Hotline (online chat option - lgbthotline.org)	1-888-843-4564	
Legal Aid – Tenant Information Line	216-861-5955	H
Cleveland Department of Aging	216-664-2833	Y/H
Cuyahoga County Benefits Application Hotline (Childcare, Food, Medical, Ohio Works First, PRC)	1-844-640-6446 or go to benefits.Ohio.gov	H
First Call for Help (social service referral)	211 or 216-436-2000	H
Human Trafficking Hotline	1-888-373-7888	H
Identification Crisis Collective (West Side Catholic Center)	216-631-4741	Y/H
Mobile Crisis Team/Suicide Hotline	988	H
National Missing & Exploited Children Hotline	1-800-843-5678	H
National Runaway Safeline (online chat - 1800runaway.org)	1-800-786-2929	H
Northeast Ohio Coalition for the Homeless	216-432-0540	Y/H
North Star Re-Entry Resource Center	216-881-5440	Y
Cuyahoga Office of Homeless Services	see page 14 for contacts	
Anti-Human Trafficking Hotline - local (Rape Crisis Center) formerly Project Star	855-431-7827	H
Regional Transit Authority (RTA)	216-621-9500	H
Social Security Administration	1-800-772-1213	H
WIC Women, Infants, & Children	216-957-9421	Y/H
Witness Victim Service Center (victims of stalking, domestic violence, etc.)	216-443-7345	Y/H
Child Abuse & Neglect Hotline - local	216-696-5437	H
Child Help - Child Abuse National Hotline	1-800-422-4453	H
Domestic & Family Violence Helpline - Journey Center for Safety & Healing	216-391-4357 (call or text)	Y/H
Domestic & Family Violence - JFSA Cleveland	216-378-8675	Y/H
Elder & Disabled Abuse Hotline - local	216-420-6700	Y/H
Trans Lifeline -trans peer support and resources	877-565-8860	H
Planned Parenthood of Cleveland (Call or schedule online at plannedparenthood.org)	216-851-1880	Y/H
Civil Rights Commission	216-787-3150	Y/H



IMPORTANT NUMBERS

Important Phone Numbers/Hotlines	Phone	Y/H
Civil Rights Commission	216-787-3150	Y/H
Frontline Service	216-623-6555	H
Trevor Project Lifeline	866-488-7386	
Identification Crisis Collaborative IDCC	Call 2211 to find the site nearest you	

Cuyahoga Office of Homeless Services Contacts

310 West Lakeside Avenue, Suite 595 Cleveland, OH 44113

Nicholas Butina	nbutina@cuyahogacounty.us	216-443-2075 Ext 2075
Amanda Larson	alarson@cuyahogacounty.us	216-263-4545 Ext 4545
Marcos Cortes, MPA	Marcos.Cortes@jfs.ohio.gov	216-698-2586



DRUG/ALCOHOL SERVICES

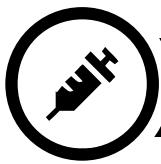
Detox Units Accepting Medicaid/ No insurance	Address	Phone	Y/H
Harbor Light	2150 E18th St	216-781-3773 ext. 140	
St. Vincent Rosary Hall - Outpatient Addiction Treatment (NO LONGER OFFERING INPATIENT DETOX)	St. Vincent Medical Office Bldg 2322 E. 22nd St., Suite 200	216-363-2580 (call for appt/consultation)	Y
Stella Maris	1320 Washington Ave	216-781-0550	Y/H
Cleveland Clinic - Lutheran Hospital	1730 W 25th St	216-363-2122	Y/H
Community Medical Services	2020 Carnegie Ave	216-859-9500	

Icon Credits

LGBT by Adrien Coquet from Noun Project (p.10)

Heart by Alfa Design from Noun Project (p.15)

Pencil by Arthur from Noun Project (p.13-14)



DRUG/ALCOHOL SERVICES

Chemical Dependency Service	Address	Phone	Y/H
Alcoholics Anonymous	1557 St Clair Ave NE 44114	216-241-7387	Y
AL-ANON/ Alateen (NOT AA) (support for family and friends)	14900 Detroit Ave #308 (meetings are NOT held here)	216-621-1381 (call first)	Y
B. Riley Sober House: (LGBTQ+ sober living facility)	2121 W 117th St	216-417-4831	
CHOICES Behavior Health Chemical / Opiod Treatment AOD services for youth and adults	3868 Carnegie Ave	216-881-4060	Y
Cocaine Anonymous (HELPLINE)		216-220-9899	
First Call for Help Drug Info Program (United Way)	1331 Euclid Ave	211 or 216-436-2000	H
Salvation Army ARC	5005 Euclid Ave	216-881-2625	
Hispanic UMADAOP	3305 W 25th St	216-459-1222	Y/H
Narcotics Anonymous		888-438-4673	
Northern Ohio Recovery Association	1400 E 55th St	216-391-6672	
Signature Health MAT	Multiple Locations	440-578-8200	Y/H
MetroHealth Recovery Resources	(information and referrals)	216-431-4131	Y/H
MetroHealth Recovery Services Treatment Programs - Broadway Location	6835 Broadway Ave	216-957-1553	Y/H
MetroHealth Recovery Services Treatment Programs - Parma Location	12301 Snow Road	440-592-3710	Y/H
Rising Hope Program - Opioid Disorder Housing & Treatment	Must do intake first	216-431-2018 Press 1 for intake	
Y-Haven Open Door Program - Prison Re-Entry, Housing and Treatment	Must do intake first	216-431-2018 Press 1 for intake	
Pinnacle Treatment	3622 Belmont Avenue, Suite 21 Youngstown, OH or 87 Conservatory Drive Barberton, OH	Youngstown:234-719-1885 Akron:330-576-5314 General:440-337-4349	Y/H
Alliant Treatment Center	17608 Euclid Ave	(216) 417-6166 (Call for appt. prefered)	
Project White Butterfly - recovery outreach support, narcan kits	support@projectwhitebutterfly.org	216-727-8725	
Life Solutions South LLC Behavioral Health, Therapy, and Case Management	2780 Euclid Ave, Suite 400	216-236-3028	Y
The Centers (mental health, drug & alcohol, counseling, health)	Call for nearest location	216-721-4010	Y/H
Diversion Center	1804 E. 55th St	216-623-6888 Call first for intake	Y
Thrive Peer Support	thrivepeersupport.com	877-636-3777	Y
MedMark Treatment Centers Parma Heights	6700 Pearl Rd, Parma Heights, OH 44130	440-641-1933	Y/H



SHELTERS & HOUSING

Coordinated Intake: 216-674-6700

To request public shelter assistance, please call Coordinated Intake at the number above between 8am-8pm Monday through Friday to complete an assessment.

Coordinated Intake guarantees access to shelter. You do not need to go to Coordinated Intake for the following private shelters, but there is not guaranteed access.

If you are requesting shelter after hours or on a weekend:

Men go to 2100 Lakeside; Women go to 2227 Payne Ave (Norma Herr)

Families call 2-1-1 or use the callbox at the Coordinated Intake site to get a shelter bed.

To access every publicly funded shelter in the community, you must complete a Coordinated Intake application.

Referrals are made to places such as 2100 Lakeside, Norma Herr Women's Shelter, Y-Haven, Harbor Light, PASS, City Mission, Family Promise, and West Side Catholic Center's Moriah House from Coordinated Intake.

Men's Public Shelter: 2100 Lakeside Avenue	216-566-0047
Women's Public Shelter: Norma Herr, 2227 Payne Ave	216-479-0020

Shelter	Type	Phone	Address	Y/H
City Mission	Men	216-431-3515	5310 Carnegie Ave	Y
St. Herman's House of Hospitality	Men	216-961-3806	4410 Franklin Blvd sainthermans@focusna.org	Y
Laura's Home	Women	216-472-5500	18120 Puritas Ave	Y/H
Journey Center for Safety and Healing		216-391-4357	Call for Intake	Y/H
Broken Connections	Youth (10-17)	216-721-9527	12832 Euclid Ave East Cleveland	
Zelie's Home	Pregnancy	Intake: 216-282-8053 M-F 9am-5pm		
EDEN Inc		216-961-9690 M-F 8:30am-5pm	7812 Madison Ave	Y/H

Housing	Address	Phone	Day/Time	Y/H
Cuyahoga Metropolitan Housing Authority	8120 Kinsman Rd	216-348-5000	M-F: 8am-5pm	Y/H
CHN Housing Partners	2999 Payne Ave Suite 134	216-574-7100	M-F: 8:30am-5pm	H
HUD Housing	resources.hud.gov	216-357-7900	M-F: 8am-8:30pm	Y/H



MEAL SITES

Bus #	Meal Site	Address	Phone	Meal Days and Times	Y/H
	Antioch Baptist Church	8869 Cedar Ave	216-421-1516	Lunch: Mon, Tues, Thurs from 11am-Noon *Take out only	Y
13	St. Augustine Center	2486 W 14th St	216-781-5530	Lunch: M-F from 11am-12:30pm, Sat from 11am-3pm Dinner: M-F 4-5pm, except Wednesdays *Dine in meals	Y
8	Cosgrove Center/ Catholic Charities	1736 Superior Ave	216-781-8262	Breakfast: M-F from 8-9am Lunch: M-F from 11:30am-1:30pm *Closed second Monday of each month	Y
5	St. Herman's	4410 Franklin Blvd - use side door	216-961-3806	Breakfast: Daily from 7:30-9am Lunch: Daily from 11:30am-Noon Dinner: Daily from 5:30-6pm	Y
9	St. Malachi Church	W 25th & Washington School Bldg, Lower Hall	216-861-5343	Breakfast: Sat from 9am-11am Lunch: M-F from 10am-1pm Dinner: Mon from 5-6:15pm	Y
14	St. Patrick's Church	3602 Bridge Ave	216-631-6872	Dinner: Tues & Thurs from 4:30-6pm *Food Pantry: 1st, 3rd, 5th Wed of every month from 9:30am-Noon	Y/H
15	West Side Catholic Center	3135 Lorain Ave	216-631-4741	Breakfast: M-Sat from 9-10am Lunch: M-F from Noon-1pm Dinner: Sat from 4:30-5:30pm *Breakfast and dinner is grab-n-go	Y/H
	Faith Baptist Community Center	2355 E 55th St	216-881-8816	Lunch for anyone: Wed from 11:30am-12:30pm Lunch for women only: Thurs 12-1pm Lunch for youth only: Sat 1-3:30pm	
	East Shore United Methodist Church	23002 Lakeshore Blvd, Eastlake	216-261-1688	Dinner: Wed from 4:30-5:30pm	Y/H
	A Place at the Table - Trinity Cathedral	2230 Euclid Ave	216-771-3630	Lunch: Sat 12-1pm	
	Catholic Worker Storefront	4241 Lorain Ave		Breakfast: Sat, Sun from 9:30-11:30am Dinner: Mon from 3-5pm AND Fri from 3:30-5pm	

*Call **211** or **216-436-2000** for a list of food pantry locations

Bus #'s on left correspond to **Bus Route Assistance** on **Page 11**



MENTAL HEALTH

Mental Health Services	Address	Phone	Y/H
Mobile Crisis Team/Suicide Hotline Mental Health Referral	1744 Payne Ave	216-623-6888 (hotline) 216-623-6555 (referral)	H
Cleveland Clinic Stephanie Tubbs Jones Health Center	13944 Euclid Ave	216-767-4242	Y/H
Care Alliance Behavioral Health Centers - Medical, Dental and Behavioral Health	1530 St. Clair Ave 2916 Central Ave 6001 Woodland Ave	216-535-9100	Y/H
Murtis Taylor Multi-Service Center	13422 Kinsman Rd	216-283-4400	H
St. Vincent Charity Psychiatric ER	2475 E 22nd St	216-363-2538	Y/H
ADAMHS Board Mental Health, Alcohol, and Drug Treatment Refer- rals (Clients Rights Officers)	2012 W 25th St, 6th floor (Call first)	216-241-3400 ext. 825 OR 216-241-3400 ext. 819	Y/H
St. Vincent Outpatient Behavioral Health Services	2475 E 22nd St (Call first)	216-363-2580	Y/H
Kindred Harbor Behavioral Health	1440 Rockside Rd Suite 216 (Call first)	216-777-6062	Y/H
CHOICES Behavioral Health Care	3868 Carnegie Ave	216-881-4060	Y



HEALTH CLINICS

Health Clinic	Address	Phone	Y/H
NEON Collinwood Health Center	15322 St. Clair	216-851-1500	Y/H
Care Alliance Health Centers, Medical, Dental and Behavioral Health	1530 St. Clair; 2916 Central; 6001 Woodland Ave	216-535-9100	Y/H
The Centers (formerly Circle Health Services)	12201 Euclid (call for appt. preferred)	216-721-4010	Y/H
J. Glen Smith Health Center	11100 St. Clair	216-957-5600	Y/H
MetroHealth Express Care Walk In Clinic	Several locations; call for nearest	216-957-1680	Y/H
MetroHealth Medical Center	2500 MetroHealth Dr	216-778-7800	Y/H
Ohio City Health Ctr	4757 Lorain Ave	216-957-4848	Y/H
CC Steph. Tubbs Jones	13944 Euclid Ave	216-767-4242	Y/H
St. Vincent Charity Medical Ctr	2351 E 22nd St	216-861-6200	Y/H
NEON Superior Health Center	12100 Superior Ave	216-851-2600	Y
Faith Baptist Community Center	2355 E 55th St	216-881-8816 (Call for appt.)	Y/H
Central Outreach Wellness Center (centraloutreach.com)	2040 Lee Rd, Cleveland Heights 44118	216-350-1000 (Call for appt., accepts walk-ins)	Y
Medworks	1625 E 31st St	216-231-5350	Y/H



COUNSELING

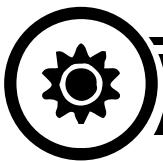
Counseling Services	Address	Phone	Y/H
Applewood Centers, Inc.	3518 W 25th St	216-741-2241	Y/H
Domestic Violence Helpline - Journey Center for Safety and Healing	2806 Payne Ave (Call first for appt.)	216-391-4357	Y/H
Catholic Charities Services Chemical Dependency Counseling	3135 Euclid Ave (Call first for appt.)	216-391-2030	Y/H
Center for Families & Children Hispanic Behavioral Health	5209 Detroit Ave	216-651-2037	Y/H
Cleveland Rape Crisis Hotline	1228 Euclid Ave #200	216-619-6192	H
May Dugan Center (Intake, Counseling & Food Pantry on 2nd & 4th Wednesdays)	4115 Bridge Ave	216-631-5800 Intake and counseling (in-person & remote)	Y/H
MomsFirst - case management & home visiting services for pregnant moms	75 Erie View Plaza, 3rd Floor (Call first for appt.)	216-664-4194	Y/H
Murtis Taylor Counseling	13422 Kinsman Ave	216-283-4400 ext. 5	Y/H
24 Hr On Call Nurses	Cleveland Clinic	216-442-0310	
24 Hr On Call Nurses	MetroHealth	216-778-7878	
The Centers (mental health, drug & alcohol, counseling, health clinic)	Call for nearest location	216-721-4010	Y/H
Renee Jones Empowerment Center (services for victims of human trafficking and sexual assault)	3764 Pearl Rd. Suite #200	216-417-0823	
Guiding Point	5500 S. Marginal Rd	216-273-7233	Y/H
Brighter Tomorrow Community Services	2800 Euclid Ave Suite #335	216-772-2095	Y

*Clinics offering emergency and express care accept walk-ins but primary care providers normally require appointments scheduled over the phone



MEDICAID/MEDICARE

Assistance for Signing up for Medicaid	Address	Phone	Y/H
Care Alliance	1530 St. Clair; 2916 Central 6001 Woodland Ave	216-535-9100 (call for appt.)	Y/H
Cuyahoga Jobs and Family Services	4261 Fulton Pkwy	1-844-640-6446 (press 3)	H
Social Security Medicare Enrollment	ssa.gov/emergency	1-800-772-1213	H



ADDITIONAL SERVICES

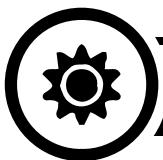
Drop-in Centers	Address	Phone	Hours & Services
Catholic Worker Storefront	4241 Lorain Ave		Mon: 3-5pm Fri: 3:30-5pm Sat & Sun: 9:30-11:30am *Showers: hours subject to change
The LGBT Center	6705 Detroit Ave	216-651-5428	M,W,Th,F: 10am-8pm Tue: 10am-6pm
Cosgrove Center	1736 Superior Ave	216-781-8262	M-F: 8am-2pm Showers: M-F 9am -11:30am Mail pickup: M-F 9am-11am *additional services only available with appointment
Malachi Center	2416 Superior Viaduct	216-771-3036	Showers: Monday: 3-5pm, Tues, Wed, Thurs: 8-10am, first and third Sat: 9-11am *ID collaborative & BC vouchers
West Side Catholic Center	3135 Lorain Ave	216-631-4741	Resource Center: M-F: 9am-1pm
Metanoia Project	Call for satellite locations	Call 211 OR 216-338-0181 metanoiaproject.org	Seasonal: November 15 - April 15 Overnight sleeping accommodations (6pm-8am)
JFSA Cleveland	29125 Chagrin Blvd	216-292-3999 for Intake call or in person	Mon-Thurs: 9am-5pm Fri: 8:30am-4:30pm *counseling and domestic violence service (tele-advocacy available)
Life Exchange Center	13407 Kinsman Rd	216-752-1269	Breakfast: M-F 9:30-10am Lunch: Mon 12-1pm, Tues-Fri 12:30-1:30pm Drop in Center Hours: M-F 8:30am-2:30pm
Anti Human Trafficking Center (Rape Crisis Center)	10450 Superior Ave	855-431-7827	Mon:10am-4pm, Tues-Fri: 11am-6pm *safe,casual activity based programming, showers, laundry, snacks, clothes, TV, and therapists available
Seeds of Literacy	3104 W 25th St 13815 Kinsman Rd	216-661-7950	Mon-Thurs: 9am-8pm

Legal Services	Address	Phone	Hours	Y/H
Legal Aid Society of Cleveland	1223 W 6th St	216-861-5500 888-817-3777	M-F: 9am-5pm	Y/H
Legal Aid Society of Cleveland Right to Counsel Program	1223 W 6th St	216-687-1900	M,W,F: 9am-4pm T,Th: 9am-2pm Apply online at freeevictionhelp.org/apply-online	H
<i>*must be facing eviction, living at/below poverty line with at least one child</i>				
Assistance with Evictions		Phone	Hours	Y/H
Legal Aid - Tenant Information Line		216-861-5955 or 440-210-4533	M-F: 9am-5pm	H
Cleveland Housing Court, Housing Specialist	1200 Ontario St 13th floor	216-664-4295	M-F: 8:30am-4:30pm	Y/H



ADDITIONAL SERVICES

Income/Job Training	Address	Phone	Hours	Y/H
Cuyahoga Jobs and Family Services Virgil Brown Center	1641 Payne Ave	1-877-644-6562 (unemployment only)	M-F: 9am-4pm	H
Benefit Application: Cash Assistance, SNAP, Childcare, Medical Ins., PRC- walk-in or call hotline	1641 Payne Ave	1-844-640-6446	M-F: 9am-4pm	Y/H
Job Corps (Age 16-24)	13421 Coit Rd	216-541-2500 (call or walk-in)	M-F: 8am-5pm	Y
Ohio Means Jobs	1910 Carnegie Ave	216-777-8200 (phone calls only)	M-F: 8am-4:30pm	
Opportunity for Ohioans with Disabilities	14725 Detroit Ave Suite 320	216-227-3250 (call or walk-in)	M-F: 8am-5pm	Y/H
Social Security Administration	Call for information	1-800-772-1213		Y/H
West Side Catholic Center (Workforce Development Center)	3135 Lorain Ave	216-631-4741 ext. 167 (call)	M-F: 9am-4pm	Y
Towards Employment	3301 St Claire Ave	216-696-5750 (phone calls only)	M-F: 8am-4:30pm	Y/H
Resource Center	Address	Phone		Y/H
Food Bank Community Resource Ctr	15500 Waterloo Rd	216-738-2067		
Mediation/Conflict Resolution	Address	Phone		Y/H
Cleveland Mediation Center	1744 Payne Ave	216-621-1919		H
Veterans Services	Address	Phone		Y/H
Veterans Community Resource Referral Center	7000 Euclid Ave #202	216-391-0264 - press 4		Y/H
National Veterans Crisis Line		dial 988 - press 1 or text 838255		H
Cleveland VA Medical Center	10701 East Blvd	216-791-3800		Y/H
Supportive Services for Veteran Families (SSVF)	1736 Superior Ave	216-392-3914 for Intake or 216-674-6700 - press 2		Y/H
Veterans Affairs Regional Office	1240 E 9th St/ Federal Building	1-800-827-1000		H
Vet Centers	24197 Broadway Ave Oakwood Village	216-707-7901		Y
Veteran's Service Commission	1835 Prospect Ave	216-698-2600 (call)		Y/H
Veterans Education Assistance Program	Tri-C 2900 Community Coll. Ave. Student Building MSS Room 500	216-987-4938		Y/H
VOA Veteran's Resource Center	775 E152nd St	216-541-9000 (call for appt.)		



ADDITIONAL SERVICES

Outreach Programs	Phone	Y/H
Care Alliance Outreach	216-535-9100	Y/H
PATH/OPP Mental Health Outreach (Frontline Services)	216-623-6555	Y/H
St. Paul's Community Church	216-651-6250	Y/H
Bellefaire Youth (22001 Fairmount Blvd)	216-570-8010	Y/H
VA Homeless Outreach Program	216-391-0264 - Ext 4	Y
Life Exchange Center (13407 Kinsman Rd)	216-752-1269	Y/H



LGBTQ+ RESOURCES

Locations	Address	Phone	Y/H
The LGBT Community Center of Greater Cleveland	6705 Detroit Ave	216-651-5428	Y/H
B. Riley House LGBTQ+ Drug and Alcohol Treatment Center	2121 W 117th St.	216-417-4831	Y
Cleveland Clinic's Center for LGBTQ+ Care - Lakewood Family Health Center	14601 Detroit Ave. Lakewood, Ohio	216-237-5500	Y/H
Transgender Care - Cleveland Clinic Main Campus	9500 Euclid Ave	216-445-6308	Y/H
MetroHealth - LGBTQI+ Pride Network Clinic	Call to schedule an appointment and find nearest location	216-957-4905 (adults) 216-778-8564 (youth)	Y/H
University Hospitals LGBTQ+ & Gender Care Services	Call to schedule an appointment and find nearest location	216-286-5428	Y/H
LGBT National Hotline	Talk to LGBTQ+ volunteers for resources, affirmations, and support	1-888-843-4564	
Trans Lifeline - Anonymous, confidential trans peer support	No nonconsensual active rescue (will not call police, 911 or emergency services without consent)	877-565-8860	H
PFLAG Cleveland Chapter (support group and resources)	Call for information or email mail@pflagcleveland.org	Information line 216-220-7030	
The Trevor Project (mental health crisis support/suicide prevention hotline)	Call or text 'START' to 678-678 chat online at trevorproject.org	1-866-488-7386	
Equality Ohio Legal Clinic (free legal services)	Call for consultation	855-5428-529	
Planned Parenthood of Ohio (Call or schedule appointment online - plannedparenthood.org)	Call for nearest location *PP provides hormone therapy	1-800-230-7526	Y/H



BUS ROUTE ASSISTANCE

Shelters & Meal Sites or Services	Cross Streets	Public (RTA) Transportation
1. 2100 Lakeside Shelter	St Clair Ave & E 21st St	1, B-Line Trolley
2. City Mission	Carnegie & E 55th St	16
3. Frontline Services (1744 Payne)	Superior and E 18th St	9
4. Harbor Light/ PASS Program	Prospect & E 18th St	14, 15, 77, 90
5. St. Herman's House of Hospitality	Franklin Blvd & W 42nd St in Ohio City	26
6. Laura's Home	Rocky River Dr. & Puritas	78
7. Y-Haven	Woodland @ 6001 E 61st St	14, 16
8. Cosgrove Center Coordinated Intake 2nd Floor	Superior & E 17th St	9
9. St. Malachi's Church	Superior Viaduct & W 25th St	22, 26, 45, 51
10. The Centers	Euclid & E 122nd St	Healthline (6), 28
11. Care Alliance	Payne & E 22nd St	9
12. NEOCH (Northeast Ohio Coalition for the Homeless)	Perkins & E 36th St	9, Healthline
13. St. Augustine Center	Professor & W 14th St in Tremont	25
14. St. Patrick's Club Bldg	Bridge Ave & W 36th St In Ohio City	22
15. Westside Catholic Center	Lorain Ave & W 32nd St In Ohio City	22, 45
16. Catholic Workers Store & McCafferty Health Clinic	Lorain Ave & W 45th St In Ohio City	22
17. Metro Health Hospital	Metro Health Dr & W 25th St	51, 51a, 53
18. Norma Herr Shelter/ Central Intake	Payne Ave & E 22nd St	9
19. Cleveland VA Medical Center	E 107th St & East Blvd	9, 10

Bus Route Assistance

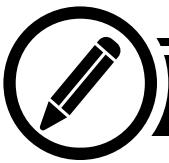
The numbers on the Street Card correspond to the directory of available bus routes. For more info on RTA Routes call **216-621-9500**.

To Get Your Birth Certificate

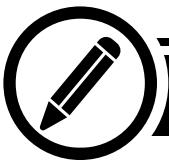
If you were born in Cleveland, you can get your birth certificate at Cleveland City Hall's Bureau of Vital Statistics for \$25.00 by filling out a request form.

The Bureau of Vital Statistics can now issue certified copies of birth certificates for everyone born in the state of Ohio. Call 216-664-2315 for updated information.

The ID Collaborative through West Side Catholic Center may be able to assist with obtaining birth certificates 216-631-4741 ext. 300



NOTES



NOTES

**NEED HELP? DIAL 2-1-1
OR VISIT 211OH.ORG TO CHAT ONLINE**

THANK YOU TO...



**CLEVELAND
LEARNING
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